

## QUALITY POLICY

GOENAGA, S.A. is a company devoted to the commercialization and cutting of stainless-steel sheets and strips.

From the strict compliance with the legal regulations applicable to all activities of the company, the Management of GOENAGA, S.A. considers and declares the following as strategic objectives of its management:

- The priority to achieve customer satisfaction through strict compliance with the contracted requirements.
- To have the necessary technical means to carry out the work entrusted with the highest quality.
- To train employees to comply with quality requirements.
- To use the errors found to eliminate the causes that have originated them.
- To implement a continuous improvement strategy in the company.

The total involvement of all personnel in these objectives entails the implementation of a Quality Management System based on the ISO 9001 standard.

Therefore, the Quality Management System is based on the following principles:

- Customer Satisfaction:
  - identification and fulfillment of CUSTOMER REQUIREMENTS.
- Fulfillment of the needs and expectations of all interested parties.
- Compliance with applicable legal and regulatory requirements.
- Establishment of a dynamic of CONTINUOUS IMPROVEMENT of the products and services provided.
- Engagement of the company's personnel.
- Provision of the necessary resources for the development of this policy.

This Policy will be reviewed periodically, in order for it to be updated according to the development of the market, the standards, the requirements and the satisfaction of the needs and expectations of all interested parties.

D. Igor Goenaga

Management of GOENAGA S.A.